Education Refresh

CPT®, DRG, and ICD-10-PCS Evaluations and Refresh Education

Career Step's *Education Refresh* package provides skill evaluations and refresh education to renew and sharpen your team's coding skills.

Career Step provides the expertise, technology, education programs, resources, and robust support services you need to develop an education strategy that helps you meet your organization's coding demand.

Evaluate & Refresh: CPT, DRG, ICD-10-CM, ICD-10-PCS

The Career Step *Education Refresh* package is designed for both new and experienced coders and is focused on providing skills evaluation and refresher training. There are 4 main categories of evaluations and education included in this package: CPT, DRG, ICD-10-CM, and ICD-10-PCS.

Evaluations

The automated evaluation tool included in this package allows you to individualize evaluations to identify the strengths and weaknesses of your individual coders' skills. This insight will help you customize an educational plan for each member of your team to strengthen and sharpen their individual coding skills. Ongoing re-evaluations allow you to continually monitor progress and adjust each individual's education as needed.

Career Step has a library of objective test questions you can use to build your custom evaluations, and the following evaluations are included:

- CPT by section
- ICD-10-CM by CM chapter
- ICD-10-PCS by PCS root operation

Education

CPT: There are 13 modules in the CPT refresher, each teaching the learner how to connect the documentation in the medical record to the coding logic for that particular section of CPT. The series includes comprehensive coverage of the surgery and radiology sections of CPT as well as complex specialty coding areas such as interventional radiology, radiation oncology, and injection and infusion coding. The focus is on highlighting challenging areas to ensure the learner is prepared to implement the concepts from the program.
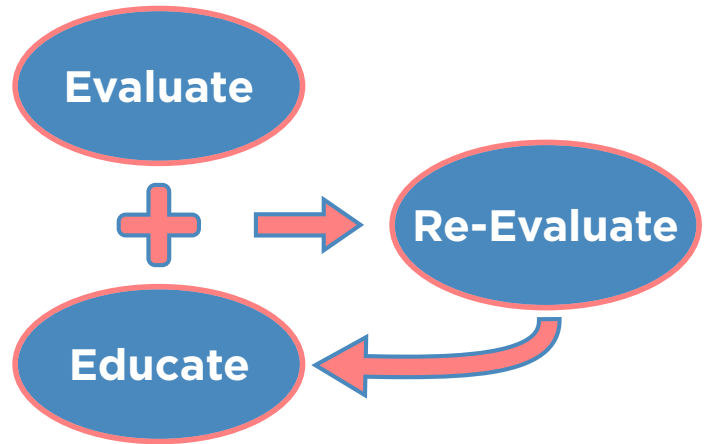
ICD-10-CM: The 11 modules in this ICD-10-CM refresher are designed for those who have been previously trained in ICD-10-CM. These modules cover chapter-specific official coding guidelines and instructions on how to accurately code under ICD-10-CM. A variety of case scenarios are also included to ensure the learner has the opportunity to apply their new knowledge.

DRG: There are 3 modules in the DRG refresher. The basics of MS-DRG and APR-DRG are covered as well as DRG hierarchy, details on what influences DRGs, and optimization techniques that lead to proper reimbursement. These modules provide instruction in the reporting of comorbidities (CCs) and major comorbidities (MCCs) and their impacts on DRG assignment. In addition, the modules cover the importance of severity of illness (SOI) and risk of mortality (ROM) and how they relate to case mix index (CMI) and hospital and physician profiling.

ICD-10-PCS: The 11 modules of the ICD-10-PCS refresher are designed for those who have been previously trained in ICD-10-PCS. These modules cover all PCS sections and highlight terms the learner can use to help determine the correct root operations. A variety of case scenarios are also included to ensure the learner has the opportunity to apply their new knowledge.

AHIMA and AAPC Approved

Career Step is committed to delivering quality courses that provide CEUs for your team. We are one of the few AHIMA-approved education companies, and these courses have been prior-approved to provide 1 CEU for each module through both AHIMA and AAPC.

Cost-Effective Solution

To meet your specific needs, Career Step offers convenient subscription package pricing. The yearly subscription gives you access to all of the package modules for named users, which eliminates the need to purchase one-off programs for your team, simplifies your training investments, and provides access to coordinated tools designed to evolve with your organization's needs. The Education Recharge package includes training in CPT, DRG, ICD-10-CM, and ICD-10-PCS.

The Career Step Education Refresh

The *Education Refresh* Package provides the tools you need to evaluate or validate and refresh your team's skills in CPT, DRG, ICD-10-CM, and ICD-10-PCS in a way that ensures concepts are explained clearly and the impact on reimbursement is highlighted. We provide the solution that...

- Trains through a tiered, modular approach that evolves with your team's needs.

- Provides interactive, web-based training with expert content in specific areas.

- Reinforces learning with case scenarios.

- Evaluates your team post-education with a final exam for each module, ensuring your team has developed high compression and knolwedge-retention skills.

Career Step's refresher training is different because we...

- Specifically design our programs to keep adult learners engaged with elements such as frequent exercises matching case scenarios and terms.

- Offer a coding specialist to provide additional tips.

- Remove barriers to learning through an on-demand, self-paced format.

- Include companion case studies with final evaluations in each training module.

The *Education Refresh* package is built on Career Step's unique 3-step approach-Evaluate, Educate, Expand. This strategy gives you the insight you need to identify problem areas within your team and apply your education resources where they will have the biggest impact. You can see these 3 steps at work within the *Education Refresh* package.

Evaluate

- ***Pre- and post-training evaluations*** provide a benchmark and assist in ensuring your team has the education needed to improve their individual skills.

Educate

- **CPT** (13 modules) teaches the learner how to link the documentation in the medical record to the coding logic for all CPT sections.

- **DRG** (3 modules) provides details on the basics of MS and APR-DRGs as well as DRG hierarchy, what impacts the DRGs, and optimization tips that lead to proper reimbursement.

- **ICD-10-CM** (11 modules) provides a refresher for those who have previously trained in ICD-10-CM, covering all chapters and providing case scenarios.

- **ICD-10-PCS** (11 modules) offers a refresher for those who have previously trained in ICD-10-PCS, covering all PCS sections and providing case scenarios.

- All sections include practice case studies.

Expand

- The included evaluation and education tools provide the resources needed to **provide career growth opportunities for your team and build the best team.**

Career Step:
The Innovative Solution for Your Organization's Education Needs

Career Step is the education partner of choice for some of the largest and most respected names in healthcare because we have designed education programs and tools to address key industry challenges. We can help you build exceptional teams.

Your organization can see results with our expertise, technology, education programs, resources, and packaging too. Choose Career Step for...

- **An experienced partner** leveraging 25 years of experience in adult education to deliver quality online education developed by nationally recognized authors and coding experts.

- **Hands-on experience** through case studies, practicum, and real examples built into the education tools.

- **An easy-to-use, always available, online learning platform** that provides flexibility and allows your employees to work at their own pace.

- **Robust support services** with dedicated client managers to ensure successful customization and implementation.

- **Cost-effective solutions** through modular, tiered programs and subscription packaging that supports long-term strategies for improving your teams' HIM and revenue cycle skills.

Learning Technology Available Around the Clock

Career Step's learning management system (LMS) is available 24/7. All a learner needs to get started is an internet connection and access to a supported platform. Career Step's LMS is hosted in a secure and encrypted environment and is supported by a dedicated IT team. This technology provides you with...

- A flexible user interface with full support of web-based multi-media learning resources
- Robust reporting and administrative tools, including individual's progress and usage statistics.
- An automated exam grading engine.

- Self-contained, self-paced course content.
- Staff communication capabilities.
- Securely hosted, SCORM-compliant curriculum.
- Built-in workplace technology (e.g. 3M™, M*Modal).