



Query Review and Education

Evaluate and Improve Your Query Process

Panacea offers an introductory review of the query process at your facility to determine personalized areas of improvement. Based on the review, facility-specific query recommendations as well as ways to increase compliance and quality of clinical documentation will be given.

Each review includes the following:

- ▣ Retrospective review of 150 queries
- ▣ Evaluation of query wording and supporting documentation for clinical indicators in the medical record
- ▣ Review of medical records for additional/missed query opportunities

Get Started Quickly

Panacea makes it easy to start your query review process—simply provide a list of patient charts to be reviewed. For best results, select charts that fit the following criteria:

- ▣ Presented difficulties or problems during coding
- ▣ Include identified DRG issues
- ▣ Include a mix of DRG assignments

Drive Value with Data and Education

Upon completion of the review, we will discuss the findings with your administrative staff. Panacea will identify data-driven, priority areas for improvement unique to your team as well as how to increase rates of successful query resolution. We will focus on items with significant revenue impact and relevance to coding compliance as well as recommendations for suggested queries, query language, and regulatory rational.

Panacea provides your team with optional, remote education to reinforce coding, documentation, and query processes. The education can be provided in a group session or broken into smaller, one-on-one sessions with individual HIM staff members to review their personal query results and provide personalized suggestions.

Panacea brings the expertise you need to examine and gain the feedback needed to improve the effectiveness of your queries and identify possible missed opportunities.

KEY BENEFITS

- ▣ Identify documentation issues upfront
- ▣ Reduce delays in coding and billing
- ▣ Ensure queries meet compliance guidelines under CMS
- ▣ Improve queries for concision and clarity
- ▣ Bridge and strengthen work between coding and CDI team
- ▣ Generate increased revenue



We help healthcare organizations improve their bottom line and strategic market position with front line expertise in revenue cycle management, smart software and enterprise-level educational solutions.

For more information, call us at 866-926-5933 or register at panaceainc.com